

Terms and Conditions for Harry's Pals Short breaks

- These breaks are available to families who have received in the past five years a diagnosis of a life-limiting or life-threatening condition for their child
- We will offer breaks to parents who need some time out, or to mums and dads with their children. In the case of single parent families, we will allow you to bring another person as company and support
- Families who apply must be on a low income and be able to show evidence of this which includes providing proof of any benefits including Universal Credit, child benefit or tax credits.
- If you are not in receipt of any benefits but could not afford to go away without our support then you must be referred through a healthcare professional, social worker or charity that know your family position.
- We will not support families who have had a holiday in the past 12 months.
- You can apply for one break every three years
- We do not provide breaks for overseas travel
- Breaks are limited to 2-4 nights
- We will work with you to find a break which is right for you and your family, taking into consideration your family's needs
- Any damages, loss or breakages to your allocated accommodation during your stay will be charged to you. Harry's Pals will not pay for these
- Whilst Harry's Pals will do their best to make sure that the property is suitable in terms of accessibility it is up to the service user to make sure that Harry's Pals know of all additional requirements such as wheelchair accessibility and parking.
- Breaks will be allocated dependent on need and availability
- We do not provide the monetary value for you to book your own break
- We cannot guarantee you a break but will do our very best dependent on whether you meet the criteria
- Whilst we will not ask for a payment to be made for these breaks, we do appreciate any donation you feel able to contribute to Harry's Pals